

# Dell 27 QHD Monitor

## SE2726D

### User's Guide

## Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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# Safety instructions

Use the following safety guidelines to protect your monitor from potential damage and to ensure your personal safety. Unless otherwise noted, each procedure in this document assumes that you have read the safety information that shipped with your monitor.

**NOTE:** Before using the monitor, read the safety information that is shipped with your monitor and printed on the product. Keep the documentation at a secure location for future reference.

**WARNING:** Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards and/or mechanical hazards.

**CAUTION:** The possible long-term effect of listening to audio at high volume through the headphones (on a monitor that supports it) may cause damage to your hearing ability.

- Place the monitor on a solid surface and handle it carefully.
- The screen is fragile and can be damaged if dropped or pressed with a sharp object.
- Ensure that your monitor is electrically rated to operate with the AC power available in your location.
- Keep the monitor at room temperature. Excessive cold or hot conditions can have an adverse effect on the liquid crystal of the display.
- Connect the power cable from the monitor to a wall outlet that is nearby and accessible. See [Connecting your monitor](#).
- Do not place and use the monitor on a wet surface or near water.
- Do not subject the monitor to severe vibration or high-impact conditions. For example, do not place the monitor inside a car trunk.
- Unplug the monitor when it is going to be left unused for an extended period.
- To avoid electric shock, do not attempt to remove any cover or touch the inside of the monitor.
- Read these instructions carefully. Keep this document for future reference. Follow all warnings and instructions that are marked on the product.
- Certain monitors can be wall mounted using the VESA mount that is sold separately. Ensure you use the correct VESA specifications as mentioned in the wall mounting section of the User's Guide.

For information about safety instructions, see the Safety, Environmental, and Regulatory Information (SERI) document that is shipped with your monitor.

# About your monitor

## Package contents

The following table provides the list of components that are shipped with your monitor. If any component is missing, contact Dell. For more information, see [Contacting Dell](#).

**NOTE:** Some components may be optional and may not ship with your monitor. Some features may not be available in certain countries.

**NOTE:** To set up the stand from any other source, see the documentation that comes with the stand for instructions.

**Table 1. Monitor components and descriptions.**

Component image	Component description
	Monitor
	Stand riser
	Stand base
	Power cable (varies by country or region)
	HDMI cable (1.80 m)
	<ul style="list-style-type: none"><li>• QR card</li><li>• Safety, Environmental, and Regulatory Information</li></ul>

## Information available on the packaging

Before you open the box, ensure that the box is oriented correctly:

1. Lay the packaging box on a flat surface such that the opening flap is at the top.
2. Lift the opening flap and remove the components.

The ports on the monitor are as follows:

- 1 DisplayPort 1.4 port (HDCP 2.3) (supports up to QHD 2560 x 1440, 144 Hz, HDR)
- 1 HDMI port (HDCP 2.3) (supports up to QHD 2560 x 1440, 144 Hz, VRR, HDR as per specified in HDMI 2.1)

The following are the accessories that ship within the box:

- 1 HDMI cable - 1.80 m
- 1 Power cable

For information about recycling, see the [Dell recycling](#) website.

## Product features

The **Dell SE2726D** monitor has an active matrix, Thin-Film Transistor (TFT), Liquid Crystal Display (LCD), anti-static, and LED backlight. The monitor features include:

- 684.6 mm (27.0 in.) active area display (measured diagonally).
- 2560 x 1440 (16:9) resolution, with full-screen support for lower resolutions.
- Color gamut of sRGB 99% (CIE 1931) (typical).
- Digital connectivity with DisplayPort and HDMI.
- Tilt capability.
- Removable pedestal stand and Video Electronics Standards Association (VESA) 100 mm mounting holes for flexible mounting solutions.
- Plug-and-play capability if supported by your computer.
- On-Screen Display (OSD) adjustments for ease of set-up and screen optimization.
- Includes game-enhancing options such as **Timer**, **Frame Rate Counter**, and **Dark Stabilizer**. Provides gaming modes like **FPS**, **MOBA/RTS**, **Sports**, and **RPG**. Three additional slots are available for customization.
- Power and joystick buttons lock.
- Security lock slot.
- Power consumption  $\leq 0.3$  W in Off Mode.
- The monitor supports AMD FreeSync for a smooth, tear-free gaming experience. It also features VRR (Variable Refresh Rate) to help achieve higher frame rates and reduce screen tearing in games.
- The monitor features a 144 Hz native refresh rate and a 1 ms response time, delivering fast, responsive gameplay with minimal input lag and crisp visuals.
- This monitor comes with an integrated low blue light screen feature that improves eye comfort by reducing potentially harmful blue light emissions without compromising color. Through the feature, Dell has reduced harmful blue light exposure from  $\leq 50\%$  to  $\leq 35\%$ . This monitor is certified with TÜV Rheinland Eye Comfort 3.0 with a 3-star rating. It incorporates key technologies that also deliver a flicker-free screen, up to 75 Hz refresh rate, a color gamut of minimum 95% sRGB. The low blue light screen feature is enabled by default on your monitor.
- This monitor uses a low blue light panel. When the monitor is reset to factory settings or default setting, it is in compliance with TÜV Rheinland's hardware low blue light certification.\*  
\*This monitor is in compliance with TÜV Rheinland hardware low blue light certification under Category 3.

### Blue light ratio:

The ratio of light in the range from 415 nm-455 nm compared to 400 nm-500 nm is less than 50%.

**Table 2. Blue light ratio.**

Category	Blue light ratio
1	$\leq 20\%$
2	$20\% < R \leq 35\%$
3	$35\% < R \leq 50\%$

- Decreases the level of hazardous blue light that is emitted from the screen to make viewing more comfortable for your eyes without distorting color accuracy.
- ⚠ WARNING: The possible long-term effects of blue light emission from the monitor may cause damage to the eyes, including but is not limited to eye fatigue and digital eye strain. The low blue light screen feature is designed to reduce the amount of blue light that is emitted from the monitor to optimize eye comfort.**

### **About TÜV Rheinland Eye Comfort 3.0**

TÜV Rheinland Eye Comfort 3.0 certification program presents a consumer-friendly star rating scheme to the display industry promoting eye wellness from safety to eye care. Compared to existing certifications, the 5-star-rating program adds rigorous testing requirements on overall eye care attributes such as low blue-light, flicker-free, refresh rate, color gamut, color accuracy, and ambient light sensor performance. It lays out requirement metrics and rates the product performance on five levels, and the sophisticated technical assessment process provides consumers and buyers with indicators that are easier to judge.

The eye wellness factors being considered remain constant, however, the standards for the various star ratings are different. The higher the star rating, the more stringent the standards. The table below lists the major eye comfort requirements which apply in addition to the basic eye comfort requirements (such as pixel density, uniformity of luminance and color, and freedom of movement).

For more information around **TÜV Eye Comfort certification**, see:

[Eye Comfort Certification](#)



**Table 3. Eye Comfort 3.0 Requirements and Star Rating Scheme for Monitors.**

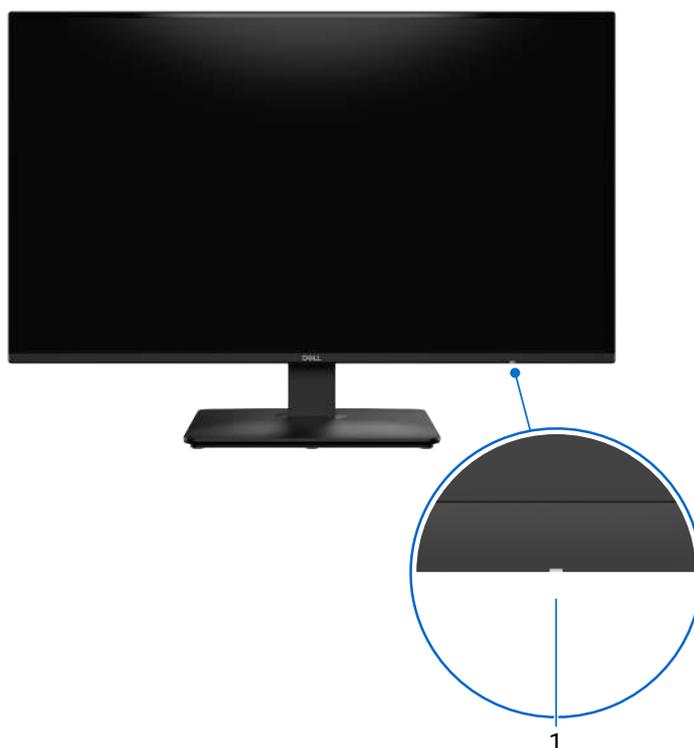
Category	Test item	Star Rating Scheme		
		3-star	4-star	5-star
Eye Care	Low Blue Light	TÜV Hardware LBL Category III ( $\leq 50\%$ ) or Software LBL solution <sup>1</sup>	TÜV Hardware LBL Category II ( $\leq 35\%$ ) or Category I ( $\leq 20\%$ )	TÜV Hardware LBL Category II ( $\leq 35\%$ ) or Category I ( $\leq 20\%$ )
	Flicker Free	TÜV Flicker Reduced or TÜV Flicker Free	TÜV Flicker Reduced or TÜV Flicker Free	Flicker Free
Ambient Light Management	Ambient Light Sensor performance	No sensor	No sensor	Ambient light sensor
	Intelligent CCT control	No	No	Yes
	Intelligent Luminance control	No	No	Yes
Image quality	Refresh Rate	$\geq 60\text{Hz}$	$\geq 75\text{Hz}$	$\geq 120\text{Hz}$
	Luminance uniformity	Luminance uniformity $\geq 75\%$		
	Color Uniformity	Color uniformity $\Delta u'v' \leq 0.02$		
	Freedom of movement	Luminance changes shall decrease less than 50%; The color shift shall be less than 0.01.		
	Gamma difference	Gamma difference $\leq \pm 0.2$	Gamma difference $\leq \pm 0.2$	Gamma difference $\leq \pm 0.2$
	Wide color gamut <sup>2</sup>	NTSC <sup>3</sup> Min. 72% (CIE 1931) or sRGB <sup>4</sup> Min 95% (CIE 1931)	sRGB <sup>4</sup> Min. 95% (CIE 1931)	DCI-P3 <sup>5</sup> Min. 95% (CIE 1976) & sRGB <sup>4</sup> Min. 95% (CIE 1931) or Adobe RGB <sup>6</sup> Min. 95% (CIE 1931) & sRGB <sup>4</sup> Min. 95% (CIE 1931)
Eye Comfort User Guide	User guide	Yes	Yes	Yes
Remark	<sup>1</sup> Software controls the blue light emission by reducing excessive blue light, resulting in a more yellow tone. <sup>2</sup> Color gamut describes the availability of colors in the display. Various standards were developed for specific purposes. 100% corresponds to the full color space as defined in the standard. <sup>3</sup> NTSC stands for National Television Standards Committee, which developed a color space for the television system that is used in the United States. <sup>4</sup> sRGB is a standard red, green, and blue color space that is in use on monitors, printers, and the World Wide Web. <sup>5</sup> DCI-P3, short for Digital Cinema Initiatives - Protocol 3, is a color space that is used in digital cinema that encompasses a wider range of colors than the standard RGB color space. <sup>6</sup> Adobe RGB is a color space this is created by Adobe Systems that encompasses a broader range of colors than the standard RGB color model, particularly in the cyans and greens.			

## Operating system compatibility

- Windows 11 and later\*
  - macOS\*
- \*Operating system compatibility on Dell and Alienware branded monitors may vary based on factors such as:
- Specific release date(s) when operating system versions, patches, or updates are available.
  - Specific release date(s) when Dell and Alienware branded monitor firmware, software application, or driver updates are available on the Dell support website.

## Identifying parts and controls

### Front view

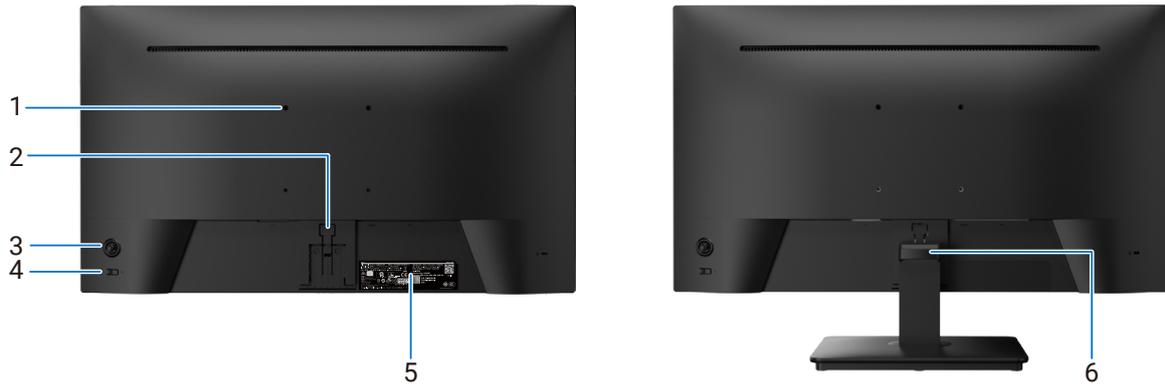


**Figure 1.** Front view

**Table 4.** Components and descriptions.

Label	Description	Function
1	Power button (with LED indicator)	Solid white light indicates that the monitor is turned on and is functioning. Blinking white light indicates that the monitor is in Standby Mode.

## Back view

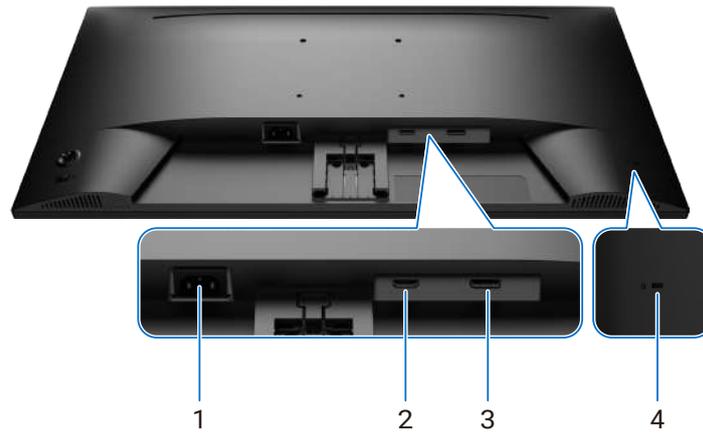


**Figure 2. Back view**

**Table 5. Components and descriptions.**

Label	Description	Function
1	VESA mounting holes (100 mm x 100 mm) - behind attached VESA cover	Wall mounts the monitor using a VESA-compatible wall-mount kit. For more information, see <a href="#">VESA wall mounting (optional)</a> .
2	Stand release button	Releases the stand from the monitor.
3	Joystick	Use it to control the On-Screen Display (OSD) menu. For more information, see <a href="#">Operating the monitor</a> .
4	Power button	To turn the monitor on or off.
5	Regulatory information label (including MyDell QR code, serial number, and Service Tag label)	Lists the regulatory approvals. See this label if you need to contact Dell for technical support. The Service Tag is a unique alphanumeric identifier that allows Dell service technicians to identify your monitor's specifications and access warranty information.
6	Cable-management guide	Used to organize cables by inserting them through the slot.

## Bottom view



**Figure 3. Bottom view**

**Table 6. Components and descriptions.**

Label	Description	Function
1	Power connector	Connect the power cable.
2	HDMI 2.1(TMDS) port	Connect to your computer using the HDMI cable.
3	DisplayPort 1.4 port	Connect to your computer using the DisplayPort cable.
4	Security-lock slot (based on Kensington Security Slot)	Secure your monitor using a security lock (purchased separately) to prevent unauthorized movement of your monitor. For more information, see <a href="#">Securing your monitor using Kensington lock (optional)</a> .

# Monitor specifications

**Table 7. Monitor specifications.**

Specification	Value
Screen type	Active matrix-TFT LCD
Panel technology	In-Plane Switching (IPS) Technology
Aspect ratio	16:9
<b>Viewable image dimensions</b>	
Diagonal	684.6 mm (27.0 in.)
<b>Active Area</b>	
Horizontal	596.74 mm (23.49 in.)
Vertical	335.66 mm (13.22 in.)
Area	200302.79 mm <sup>2</sup> (310.46 in. <sup>2</sup> )
<b>Pixel pitch</b>	
Horizontal	0.2331 mm
Vertical	0.2331 mm
Pixel per inch (PPI)	109
<b>Viewing angle</b>	
Horizontal	178° (typical)
Vertical	178° (typical)
Brightness	300 cd/m <sup>2</sup> (typical)
Contrast ratio	1,500:1 (typical)
Display screen coating	Anti-Glare (AG) with hard-coating 3H
Backlight	LED Edgelight System
Response time	<ul style="list-style-type: none"> <li>• 1 ms (MPRT mode)</li> <li>• 4 ms (gray to gray fast mode)</li> <li>• 8 ms (gray to gray normal mode)</li> </ul>
Color depth	16.70 million colors
Color gamut	sRGB 99% (CIE 1931) (typical)
Connectivity	<ul style="list-style-type: none"> <li>• 1 x DisplayPort 1.4 port (HDCP 1.4 and 2.3) Supports up to QHD 2560 x 1440, 144 Hz, HDR, AdaptiveSync</li> <li>• 1 x HDMI port (HDCP 1.4 and 2.3) Supports up to QHD 2560 x 1440, 144 Hz, VRR, HDR as specified in HDMI 2.1 TMDS</li> </ul>
<b>Border width (edge of monitor to active area)</b>	
Top	7.59 mm (0.30 in.)
Left/Right	7.60 mm (0.30 in.)
Bottom	13.68 mm (0.54 in.)
<b>Adjustability</b>	
Height adjustable stand	Not applicable
Tilt	-5° to 21°
Cable management	Yes
Security	Security-lock slot (for Kensington locks, sold separately)

## Resolution specifications

**Table 8. Resolution specifications.**

Model	Value
Horizontal frequency	25 kHz-255 kHz (automatic)
Vertical refresh rate	48 Hz-144 Hz (automatic)
Default preset resolution	2560 x 1440 at 60 Hz (automatic)
Maximum preset resolution	2560 x 1440 at 144 Hz

## Supported video modes

**Table 9. Supported video modes.**

Model	Value
Video display capabilities (HDMI, DisplayPort mode, and alternate mode)	480p, 576p, 720p, 1080i (HDMI), 1080p

## Preset display modes

**Table 10. Preset display modes.**

Display mode	Horizontal frequency (kHz)	Vertical frequency (Hz)	Pixel clock (MHz)	Sync polarity (Horizontal/Vertical)
VGA 640 x 480	31.47	59.94	25.18	-/-
VGA 640 x 480	37.50	75.00	31.50	-/-
VGA 720 x 400	31.47	70.08	28.32	-/+
SVGA 800 x 600	37.88	60.32	40.00	+/+
SVGA 800 x 600	46.88	75.00	49.50	+/+
XGA 1024 x 768	48.36	60.00	65.00	-/-
XGA 1024 x 768	60.02	75.03	78.75	+/+
DMT 1152 x 864	67.50	75.00	108.00	+/+
WXGA 1280 x 800	49.31	59.91	71.00	+/+
SXGA 1280 x 1024	63.98	60.02	108.00	+/+
SXGA 1280 x 1024	79.98	75.02	135.00	+/+
WSXGA+ 1680 x 1050	65.29	59.95	146.25	-/+
FHD 1920 x 1080	67.50	60.00	148.50	+/+
QHD 2560 x 1440	88.79	60.00	241.50	+/-
QHD 2560 x 1440	183.00	120.00	497.75	+/-
QHD 2560 x 1440	217.39	144.00	591.31	+/-

## Electrical specifications

**Table 11. Electrical specifications.**

Specification	Value
Video input signals	<ul style="list-style-type: none"><li>• Digital video signal for each differential line per differential line at 100 <math>\Omega</math> impedance</li><li>• DisplayPort/HDMI signal input support</li></ul>
Input voltage/frequency/current	100 VAC to 240 VAC/50 Hz or 60 Hz $\pm$ 3 Hz/1.5 A (maximum)
Inrush current	<ul style="list-style-type: none"><li>• 120 V: 30 A (maximum) at 0°C (cold start)</li><li>• 240 V: 60 A (maximum) at 0°C (cold start)</li></ul>
Power Consumption	<ul style="list-style-type: none"><li>• 0.30 W (Off Mode)<sup>1</sup></li><li>• 0.30 W (Standby Mode)<sup>1</sup></li><li>• 21 W (On Mode)<sup>1</sup></li><li>• 50 W (maximum)<sup>2</sup></li><li>• 21 W (P<sub>on</sub>)<sup>3</sup></li><li>• 66.10 kWh (TEC)<sup>3</sup></li></ul>

<sup>1</sup> As defined in EU 2019/2021 and EU 2019/2013.

<sup>2</sup> Maximum brightness and contrast setting.

<sup>3</sup> P<sub>on</sub>: Power consumption of On Mode that is measured with reference to the Energy Star test method.

TEC: Total energy consumption in kWh that is measured with reference to the Energy Star test method.

This document is informational only and reflects laboratory performance. Your product may perform differently, depending on the software, components and peripherals you ordered and you shall have no obligation to update such information. Accordingly, the customer should not rely upon this information in deciding about electrical tolerances or otherwise. No warranty as to accuracy or completeness is expressed or implied.

## Physical characteristics

**Table 12. Physical characteristics.**

Specification	Value
Signal cable type:	
<p><b>i</b> <b>NOTE:</b> Dell monitors are designed to work optimally with the video cables that are shipped with your monitor. As Dell does not have control over the different cable suppliers in the market, the type of material, connector, and process that is used to manufacture these cables, Dell does not guarantee video performance on cables that are not shipped with your Dell monitor.</p>	
<b>Dimensions (with stand)</b>	
Height	435.04 mm (17.13 in.)
Width	613.50 mm (24.15 in.)
Depth	224.63 mm (8.84 in.)
<b>Dimensions (without stand)</b>	
Height	358.50 mm (14.11 in.)
Width	613.50 mm (24.15 in.)
Depth	48.10 mm (1.89 in.)
<b>Stand dimensions</b>	
Height	147.33 mm (5.80 in.)
Width	249.63 mm (9.83 in.)
Depth	224.63 mm (8.84 in.)
Base	249.63 mm x 224.63 mm (9.83 in. x 8.84 in.)
<b>Weight</b>	
Weight with packaging	6.15 kg (13.56 lb)
Weight with stand assembly and cables	4.14 kg (9.13 lb)
Weight without stand assembly (For wall mount or VESA mount considerations - no cables)	3.40 kg (7.50 lb)
Weight of stand assembly	0.47 kg (1.04 lb)

## Environmental characteristics

**Table 13. Environmental characteristics.**

Specification	Value
<b>Temperature</b>	
Operating	0°C-40°C (32°F-104°F)
Non-operating: Storage/ Shipping	-20°C-60°C (-4°F-140°F)
<b>Humidity</b>	
Operating	10% to 80% (non-condensing)
Non-operating: Storage/ Shipping	5% to 90% (non-condensing)
<b>Altitude</b>	
Operating (maximum)	5,000 m (16,404 ft)
Non-operating (maximum)	12,192 m (40,000 ft)
Thermal dissipation	171.00 BTU/hour (maximum) 71.82 BTU/hour (On mode)
<b>Compliant Standards</b>	<ul style="list-style-type: none"> <li>• RoHS compliant.</li> <li>• BFR/PVC-reduced monitor (The circuit boards are made from BFR/PVC-free laminates).</li> <li>• Arsenic-free glass and mercury-free for the panel only.</li> </ul>

## Pin assignments

### DisplayPort port

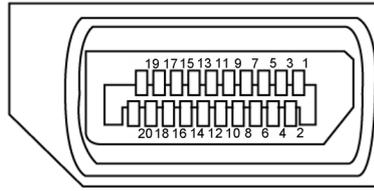


Figure 4. DisplayPort

Table 14. Pin assignments - DisplayPort port.

Pin number	Signal assignment
1	ML3(n)
2	GND
3	ML3(p)
4	ML2(n)
5	GND
6	ML2(p)
7	ML1(n)
8	GND
9	ML1(p)
10	ML0(n)
11	GND
12	ML0(p)
13	CONFIG1
14	CONFIG2
15	AUX CH (p)
16	GND
17	AUX CH (n)
18	Hot Plug Detect
19	Return
20	DP_PWR

## Pin assignments - HDMI port

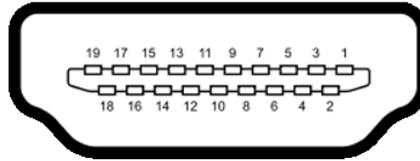


Figure 5. HDMI port

Table 15. Pin assignments - HDMI port.

Pin number	Signal assignment
1	TMDS DATA 2+
2	TMDS DATA 2 SHIELD
3	TMDS DATA 2-
4	TMDS DATA 1+
5	TMDS DATA 1 SHIELD
6	TMDS DATA 1-
7	TMDS DATA 0+
8	TMDS DATA 0 SHIELD
9	TMDS DATA 0-
10	TMDS CLOCK+
11	TMDS CLOCK SHIELD
12	TMDS CLOCK-
13	CEC
14	Reserved (N.C. on device)
15	DDC CLOCK (SCL)
16	DDC DATA (SDA)
17	DDC/CEC Ground
18	+5 V POWER
19	HOT PLUG DETECT

## Plug-and-play capability

You can connect the monitor to any Plug and Play compatible computer. The monitor automatically provides the computer with its Extended Display Identification Data (EDID) using Display Data Channel (DDC) protocols so that the computer can configure itself and optimize the monitor settings. Most monitor installations are automatic; you can select different settings as required. For more information about changing the monitor settings, see [Operating the monitor](#).

## LCD monitor quality and pixel policy

During the LCD monitor manufacturing process, it is normal for one or more pixels to become fixed in an unchanging state, which are hard to see and do not affect the display quality or usability. For more information about Dell Monitor Quality and Pixel Policy, see [Dell Display Pixel Guidelines](#) at [Dell Support Site](#).

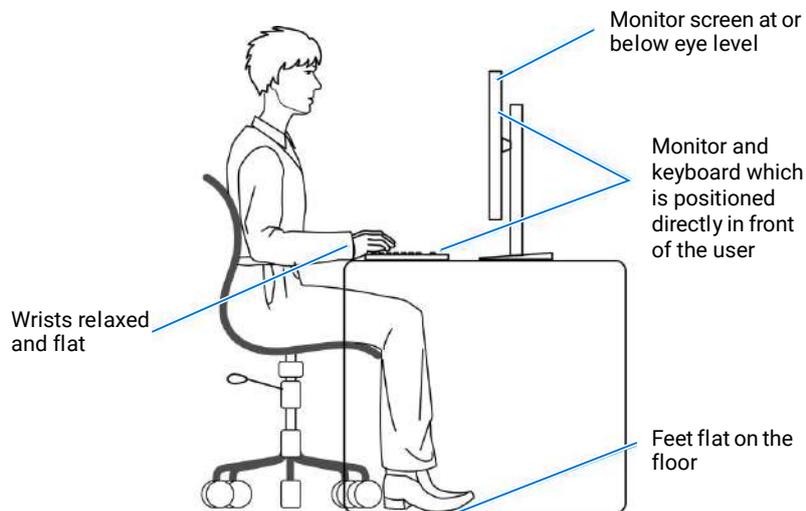
# Ergonomics

△ **CAUTION: Improper or prolonged usage of a keyboard may result in injury.**

△ **CAUTION: Viewing the monitor screen for extended periods of time may result in eye strain.**

For comfort and efficiency, observe the following guidelines when setting up and using your computer workstation:

- Position your computer so that the monitor and keyboard are directly in front of you as you work. Special shelves are commercially available to help you correctly position your keyboard.
- To reduce the risk of eye strain and neck, arm, back, or shoulder pain from using the monitor for a long period, we recommend you to:
  - Set the distance of the screen between 20 in. to 28 in. (50 cm - 70 cm) from your eyes.
  - Blink frequently to moisten your eyes or wet your eyes with water after prolonged usage of the monitor.
  - Take regular and frequent breaks for 20 minutes every two hours.
  - Look away from your monitor and gaze at a distant object that is 20 feet away for at least 20 seconds during the breaks.
  - Perform stretches to relieve tension in the neck, arms, back, and shoulders during the breaks.
- Ensure that the monitor screen is at the eye level or slightly lower when you are sitting in front of the monitor.
- Adjust the tilt of the monitor, its contrast, and brightness settings.
- Adjust the ambient lighting around you (such as overhead lights, desk lamps, and the curtains or blinds on nearby windows) to minimize reflections and glare on the monitor screen.
- Use a chair that provides good lower-back support.
- Keep your forearms horizontal with your wrists in a neutral, comfortable position while using the keyboard or mouse.
- Always leave space to rest your hands while using the keyboard or mouse.
- Let your upper arms rest naturally on both sides.
- Ensure that your feet are resting flat on the floor.
- When sitting, make sure that the weight of your legs is on your feet and not on the front portion of your seat. Adjust your chair's height or use a footrest if necessary to maintain a proper posture.
- Vary your work activities. Try to organize your work so that you do not have to sit and work for extended periods of time. Try to stand or get up and walk around at regular intervals.
- Keep the area under your desk clear of obstructions and cables or power cables that may interfere with comfortable seating or present a potential trip hazard.

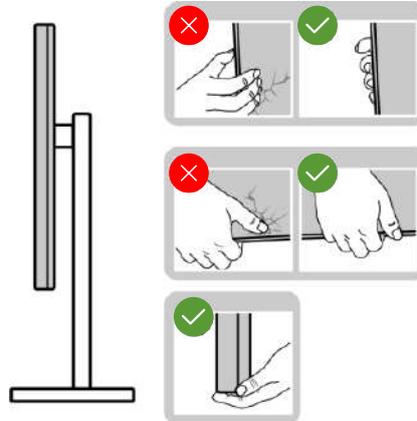


**Figure 6. Ergonomics or comfort and efficiency**

## Handling and moving your monitor

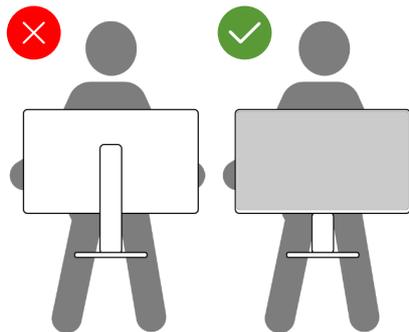
To ensure that the monitor is handled safely when lifting or moving it, follow the guidelines that are mentioned below:

- Before moving or lifting the monitor, turn off your computer and the monitor.
- Disconnect all cables from the monitor.
- Place the monitor in the original box with the original packing materials.
- Hold the bottom edge and the side of the monitor firmly without applying excessive pressure when lifting or moving the monitor.



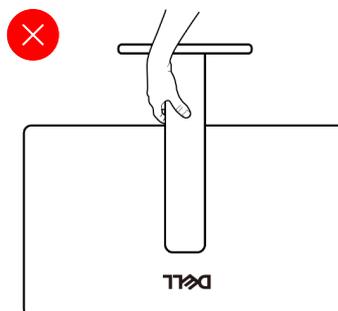
**Figure 7. Moving or lifting the monitor**

- When lifting or moving the monitor, ensure that the screen is facing away from you and do not press on the display area to avoid any scratches or damage.



**Figure 8. Ensure that the screen is facing away from you**

- When transporting the monitor, avoid any sudden shock or vibration to it.
- When lifting or moving the monitor, do not turn the monitor upside down while holding the stand base or stand riser. This may result in accidental damage to the monitor or cause personal injury.



**Figure 9. Do not turn the monitor upside down**

# Maintenance guidelines

## Cleaning your monitor

**⚠ WARNING:** Before cleaning the monitor, unplug the monitor power cable from the electrical outlet.

**⚠ CAUTION:** Read and follow the [Safety instructions](#) before cleaning the monitor.

For best practices, follow the instructions in the list below when unpacking, cleaning, or handling your monitor:

- Use a clean cloth that is slightly dampened with water to clean the stand assembly, the screen, and the chassis of your Dell monitor. If available, use a screen-cleaning tissue or solution for cleaning Dell monitors.
- After cleaning the surface of the table, ensure that it is thoroughly dry and free from any moisture or cleaning agent before placing your Dell monitor on it.
- ⚠ CAUTION:** Do not use detergents or other chemicals such as benzene, thinner, ammonia, abrasive cleaners, alcohol, or compressed air.
- ⚠ WARNING:** Do not directly spray the cleaning solution or even water directly on the surface of the monitor. Doing so allows liquids to accumulate at the bottom of the display panel and corrode the electronics resulting in permanent damage. Instead, apply the cleaning solution or water to a soft cloth and then clean the monitor.
- ⚠ CAUTION:** Using chemicals for cleaning may cause changes in the appearance of the monitor, such as color fading, milky film on the monitor, deformation, uneven dark shade, and peeling of screen area.
- i NOTE:** Monitor damages due to improper cleaning methods and the use of benzene, thinner, ammonia, abrasive cleaners, alcohol, compressed air, detergent of any kind will result in Customer-Induced Damage (CID). CID is not covered under the standard Dell warranty.
- If you notice white powder when you unpack your monitor, wipe it off with a clean, dry cloth.
- Handle your monitor with care as a darker-colored monitor may get scratched and show white scuff marks more than a lighter-colored monitor.
- To help maintain the best image quality on your monitor, use a dynamically changing screen saver and turn off your monitor when not in use.

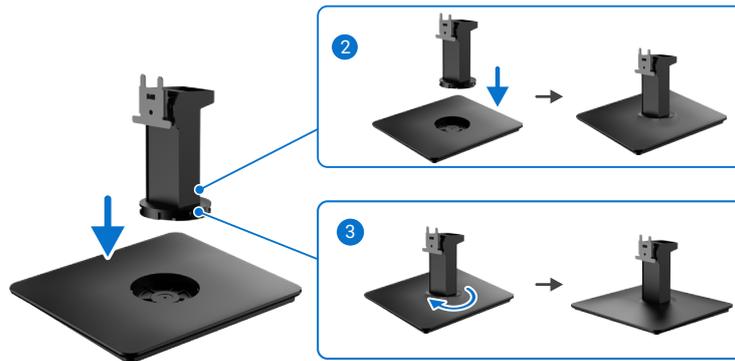
# Setting up the monitor

## Connecting the stand

- ① **NOTE:** The stand is not attached when the monitor is shipped from the factory.
- ① **NOTE:** The following instructions are applicable only for the stand that was shipped with your monitor. If you are attaching a stand that you purchased from any other source, follow the setup instructions that were included with the stand.

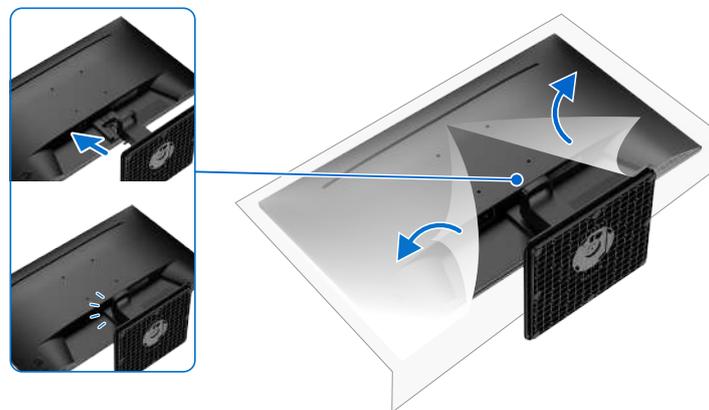
To connect the monitor stand:

1. Place the monitor stand base on a stable table top.
2. Slide the stand riser in the correct direction onto the stand base until it clicks into place. Rotate the monitor stand clockwise and tighten the base.



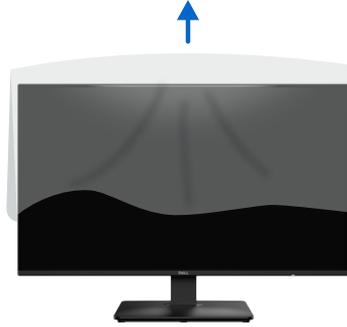
**Figure 10. Assemble the stand**

3. Connecting the stand assembly to the monitor.
  - a. Place the monitor on a soft cloth or cushion near the edge of the desk.
  - b. Open the protective cover to access the monitor.
  - c. Align the bracket on the stand riser with the grooves on the back of the monitor.
  - d. Slide the stand assembly until it snaps into place.



**Figure 11. Attach the stand**

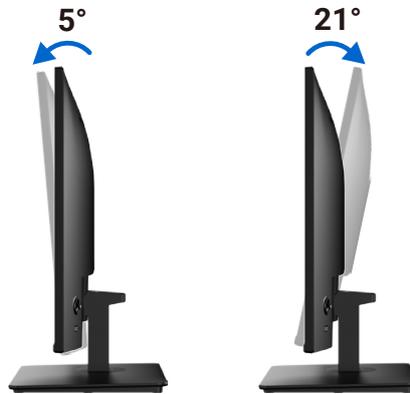
4. Hold the stand riser and lift the monitor carefully, then place it on a flat surface.
5. Lift the protective cover from the monitor.



**Figure 12.** Lift the protective cover from the monitor

## Using tilt

You can tilt the monitor for the most comfortable viewing angle.



**Figure 13.** Tilt adjustment

- ① **NOTE:** The following instructions are applicable only for the stand that was shipped with your monitor. If you are attaching a stand that you purchased from any other source, follow the setup instructions that were included with the stand.
- ① **NOTE:** The stand is detached when the monitor is shipped from the factory.

## Organizing your cables



**Figure 14. Organizing your cables**

When connecting the necessary cables route the cables through the cable-management slot. For more information, see [Connecting your monitor](#).

If your cable is not able to reach your computer, you may connect directly to the computer without routing through the slot on the monitor stand.

## Connecting your monitor

**⚠ WARNING:** Before you begin any of the procedures in this section, follow the [Safety instructions](#).

**⚠ WARNING:** For your safety, ensure that the grounded power outlet you plug the power cable into is accessible to the operator and located as close to the equipment as possible. To disconnect power from the equipment, unplug the power cable from the power outlet by grasping the plug firmly. Never pull on the cord.

**ⓘ NOTE:** Dell monitors are designed to work optimally with the Dell-supplied cables inside the box. Dell does not guarantee the video quality and performance if non-Dell cables are used.

**ⓘ NOTE:** Route the cables through the cable-management slot before connecting them.

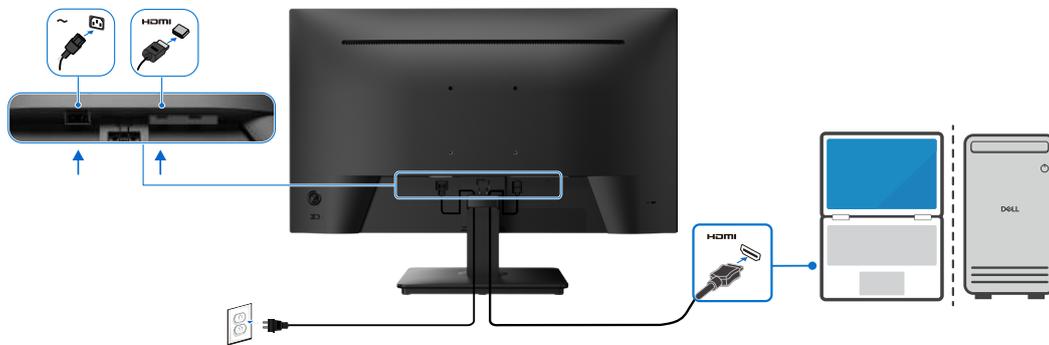
**ⓘ NOTE:** Do not connect all the cables to the computer simultaneously.

**ⓘ NOTE:** The images are for illustration purposes only. The appearance of the computer may vary.

To connect your monitor to the computer:

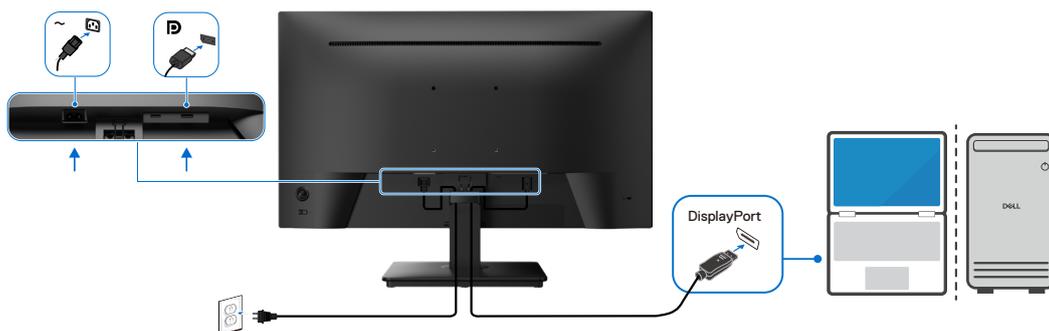
1. Turn off your computer and disconnect the power cable.
  2. Connect the HDMI/DisplayPort cable from your monitor to the computer.
  3. Turn on your monitor.
  4. Select the correct input source from the OSD Menu on your monitor and then turn on your computer.
- ⓘ NOTE:** SE2726D default setting is DisplayPort 1.4. A DisplayPort 1.1 graphics card may not display normally. Please refer to [Product specific problems – No image when using DP connection to the PC](#) to change the default setting.

### Connecting the HDMI cable



**Figure 15.** Connecting the HDMI cable

### Connecting the DisplayPort cable (optional)

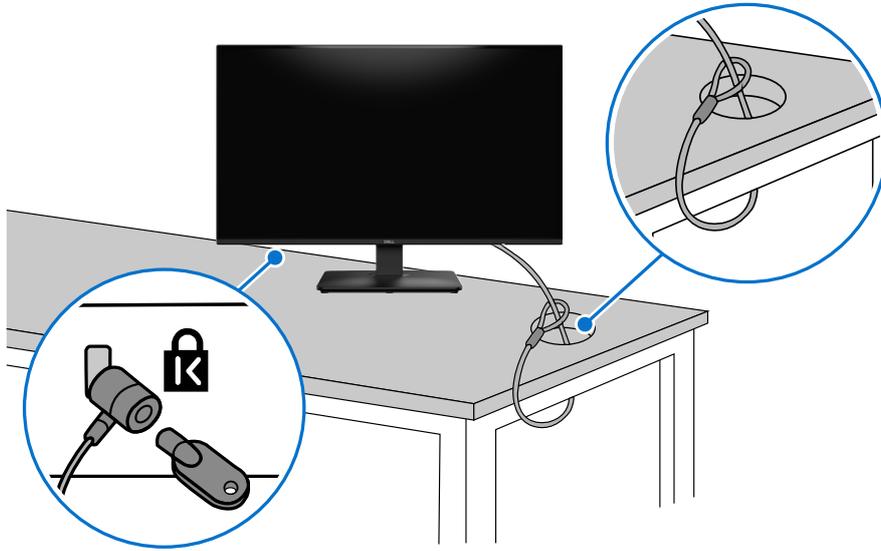


**Figure 16.** Connecting the DisplayPort cable

## Securing your monitor using Kensington lock (optional)

The security lock slot is at the back of the monitor (see [Security lock slot](#)). Secure your monitor to a table using the Kensington security lock.

For more information about using the Kensington lock (sold separately), see the documentation that is shipped with the lock.



**Figure 17. Using Kensington lock**

**i NOTE:** The image is for illustration purposes only. The appearance of the lock may vary.

## Removing the monitor stand

**CAUTION:** To prevent scratches on the LCD screen when removing the stand, ensure that the monitor is placed on a soft surface and handle it carefully.

**NOTE:** The following steps are specific for removing the stand that is shipped with your monitor. If you are removing a stand that you purchased from any other source, follow the setup instructions that are included with the stand.

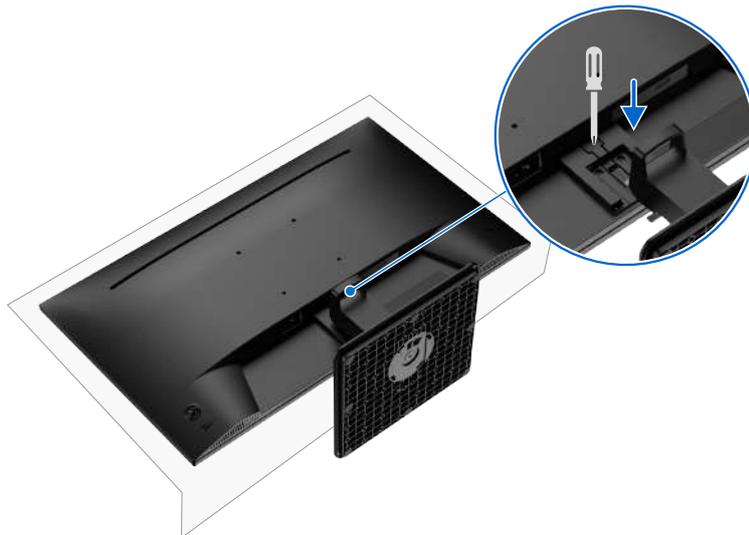
To remove the stand:

1. Place the monitor on a soft cloth or cushion at the edge of a desk.



**Figure 18.** Place the monitor on a desk

2. Use a long, thin screwdriver to press the release button.
3. While keeping the release button pressed, pull the stand out from the monitor.



**Figure 19.** Removing the monitor stand

## VESA wall mounting (optional)



**Figure 20. VESA wall mounting (optional)**

See the instructions that come with the VESA-compatible wall mounting kit.

1. Place the monitor on a soft cloth or cushion on a stable flat table.
2. Remove the stand (See [Removing the monitor stand](#)).
3. Attach the mounting bracket from the wall-mounting kit to the monitor.
4. Mount the monitor on the wall. For more information, see the documentation that is shipped with the wall-mounting kit.

**NOTE:** Use M4x10 mm screws to connect the monitor to the wall-mounting kit. For use only with UL or CSA or GS-listed wall mount brackets with minimum weight or load-bearing capacity of 13.60 kg, VESA screws are not included with the monitor.

# Operating the monitor

## Turn on the monitor

Press the power button to turn on the monitor.



Figure 21. Turn on the monitor

## Using the joystick control

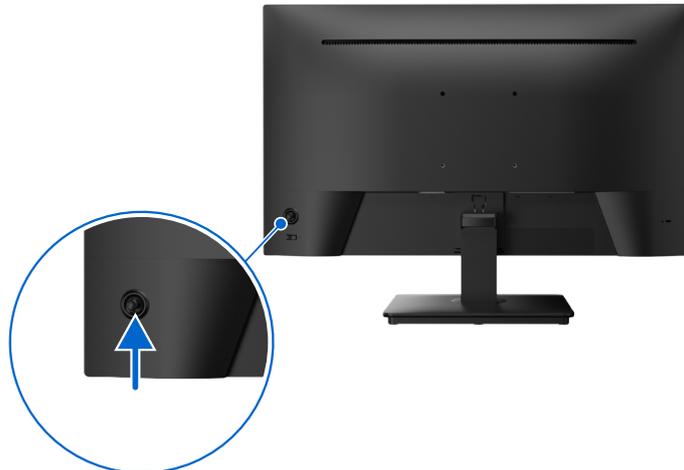


Figure 22. Using the joystick control

To modify the OSD adjustments using the joystick control on the rear of the monitor, do the following:

1. Press the joystick to open the OSD Menu Launcher.
2. Move the joystick up/down/left/right to switch between the OSD menu options.

Table 16. Joystick control description.

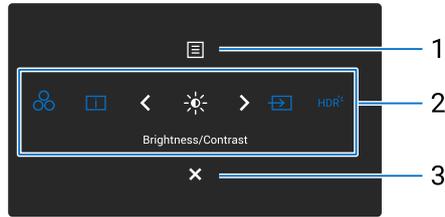
Function	Description
	<ul style="list-style-type: none"><li>• When there is no OSD on the screen, press the joystick to launch the Menu Launcher. See <a href="#">Accessing the Menu Launcher</a>.</li><li>• When the OSD is displayed, press the joystick to confirm the selection or save the settings.</li></ul>
	<ul style="list-style-type: none"><li>• For 2- way (right and left) directional navigation.</li><li>• Move right to enter the submenu.</li><li>• Move left to the upper-level menu or exit from the current menu.</li></ul>
	<ul style="list-style-type: none"><li>• For 2-way (up and down) directional navigation.</li><li>• Toggle between the menu items.</li><li>• Increases (up) or decreases (down) the parameters of the selected menu item.</li></ul>

# Using the On-Screen Display (OSD) menu

## Accessing the Menu Launcher

When you toggle or press the joystick, the Menu Launcher appears to let you access the OSD main menu and shortcut functions.

To select a function, move the joystick.



**Figure 23. Accessing the Menu Launcher**

The following table describes the Menu Launcher functions:

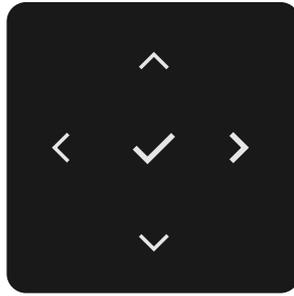
**Table 18. Menu Launcher description.**

Menu Launcher icon	Description
 <b>Main Menu</b>	To launch the On-Screen Display (OSD) main menu. See <a href="#">Accessing the menu system</a> .
 <b>Preset Modes (Shortcut key 1)</b>	To choose a preferred color mode from the list of preset modes.
 <b>Display Info (Shortcut key 2)</b>	To access and view the display information.
 <b>Brightness/Contrast (Shortcut key 3)</b>	To access the adjustment sliders of brightness and contrast.
 <b>Input Source (Shortcut key 4)</b>	To choose an input source from the listed video signals.
 <b>Preset Modes (Shortcut key 5)</b>	To access and set the Smart HDR.
 <b>Exit</b>	To exit the Menu Launcher.

## Using the navigation keys

When the OSD main menu is active, move the joystick to configure the settings, following the navigation keys displayed below the OSD.

**NOTE:** To exit the current menu item and return to the previous menu, move the joystick to the left until you exit.



**Figure 24.** Navigation keys

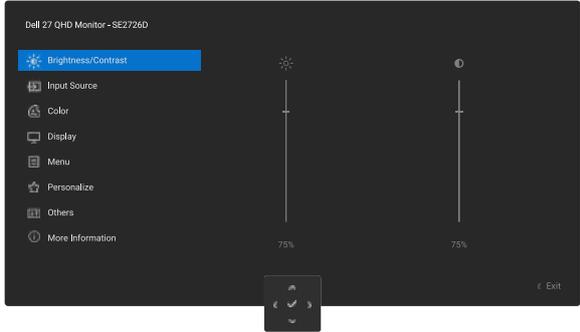
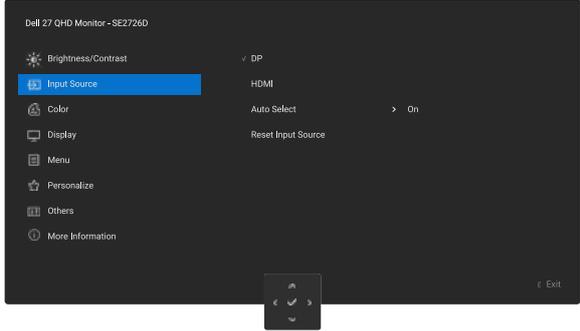
**Table 19.** Navigation keys description.

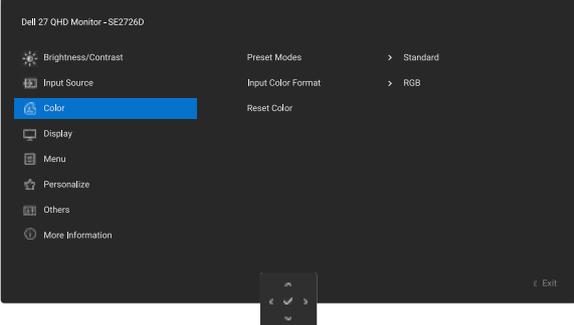
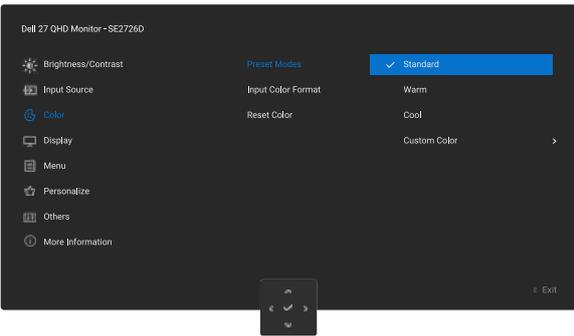
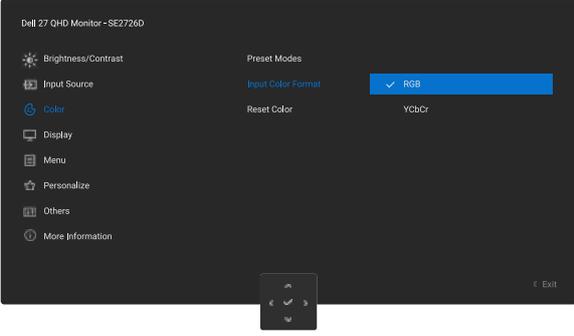
Front panel	Description
1   Up Down	Use the <b>Up</b> (increase) and <b>Down</b> (decrease) navigation keys to adjust items in the OSD menu.
2  Left	Use the <b>Left</b> navigation key to go back to the previous menu.
3  Right	Use the <b>Right</b> navigation key to confirm your selection.
4  OK	Press the joystick to confirm your selection.

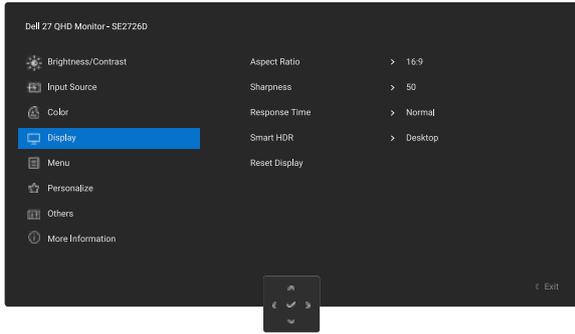
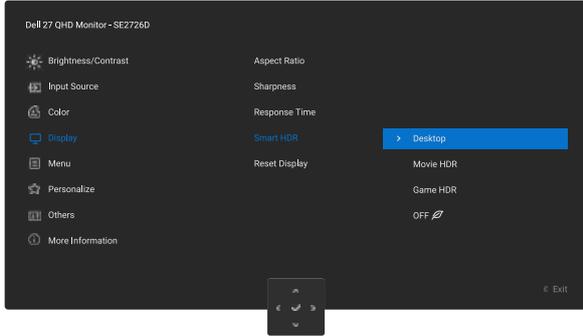
## Accessing the menu system

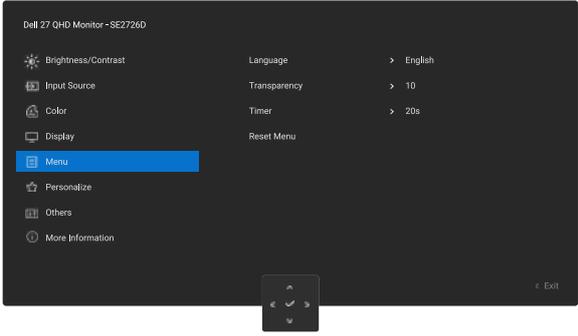
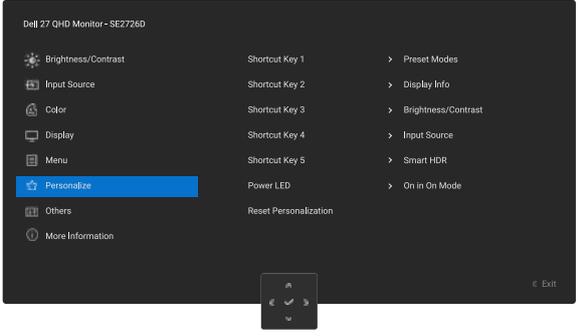
**NOTE:** After you change the settings, press the joystick to save the changes before exiting or proceeding to another menu.

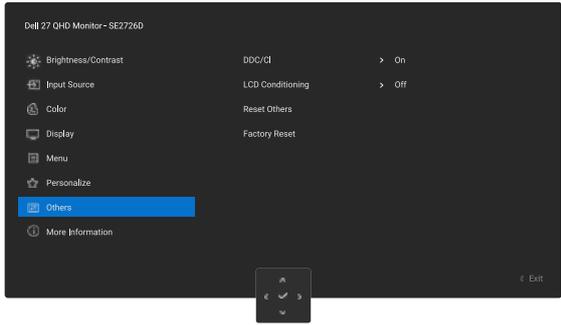
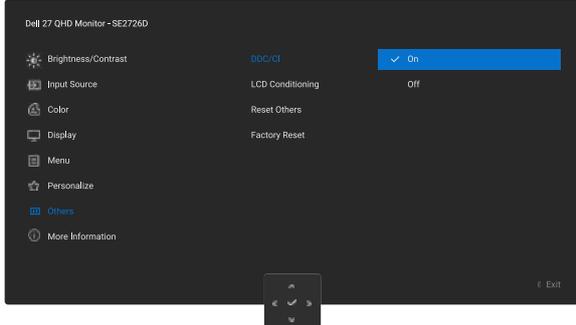
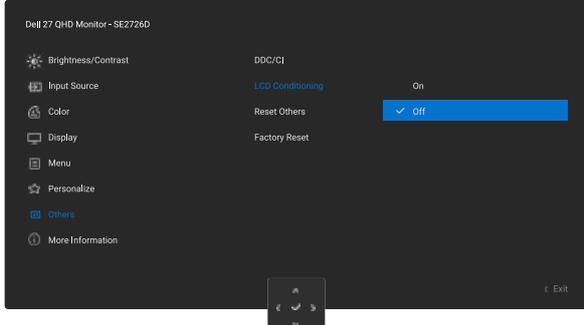
**Table 20. OSD tree list.**

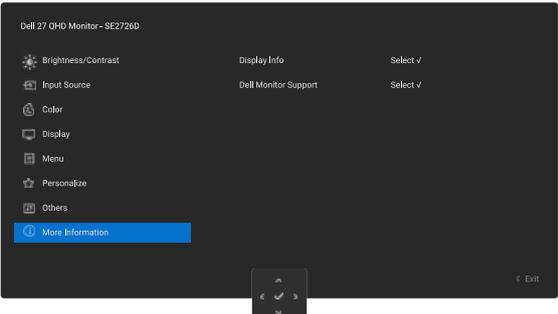
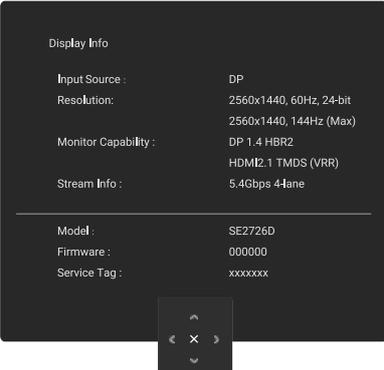
Icon	Menu and Submenus	Description
	<b>Brightness/Contrast</b>	Adjusts the brightness and the contrast of the display. 
	<b>Brightness</b>	Adjusts the luminance of the backlight. Move the joystick up or down to increase or decrease the brightness level (min. 0/max. 100).
	<b>Contrast</b>	Adjust the <b>Brightness</b> first, and then adjust <b>Contrast</b> only if further adjustment is necessary. Move the joystick up or down to increase or decrease the contrast level (min. 0/max. 100). The <b>Contrast</b> function adjusts the degree of difference between darkness and lightness on the monitor screen.
	<b>Input Source</b>	Selects between the different video signals that may be connected to your monitor. 
	<b>DP</b>	Select <b>DP</b> input when you are using the DP (DisplayPort) connector. Press the joystick to confirm the selection.
	<b>HDMI</b>	Select the <b>HDMI</b> input when you are using the HDMI connector. Press the joystick to confirm the selection.
	<b>Auto Select</b>	Allows you to scan for available input sources. Press the joystick to select this function.
	<b>Reset Input Source</b>	Resets all settings under the <b>Input Source</b> menu to the factory defaults. Press the joystick to select this function.

Icon	Menu and Submenus	Description
	<b>Color</b>	Adjusts the color setting mode. 
	<b>Preset Modes</b>	Allows you to choose from the list of preset color modes. Press the joystick to confirm the selection.  <ul style="list-style-type: none"> <li>• <b>Standard:</b> Loads the default settings of your monitor. This is the default preset mode.</li> <li>• <b>Warm:</b> Increases the color temperature. The screen appears warmer with a red/yellow tint.</li> <li>• <b>Cool:</b> Decreases the color temperature. The screen appears cooler with a blue tint.</li> <li>• <b>Custom Color:</b> Allows you to manually adjust the color settings. Press the ◀ and ▶ buttons to adjust the three colors (R, G, B) values and create your own preset color mode.</li> </ul>
	<b>Input Color Format</b>	Allows you to set the video input mode to:  <ul style="list-style-type: none"> <li>• <b>RGB:</b> Select this option if your monitor is connected to a computer or a media player that supports RGB output.</li> <li>• <b>YCbCr:</b> Select this option if your media player supports only YCbCr output.</li> </ul>
	<b>Reset Color</b>	Resets the color settings to the default settings.

Icon	Menu and Submenus	Description
	<b>Display</b>	Use the <b>Display</b> menu to adjust the image. 
	<b>Aspect Ratio</b>	Adjust the image ratio to <b>16:9</b> , <b>Auto Resize</b> , or <b>4:3</b> .
	<b>Sharpness</b>	This function can make the image look sharper or softer. Move the joystick to adjust the sharpness level from '0' to '100'.
	<b>Response Time</b>	Allow you to select between <b>Normal</b> (8 ms), <b>Fast</b> (4 ms), and <b>MPRT</b> (1 ms). <p><b>i NOTE:</b> <b>MPRT</b> helps to reduce visible motion blur. Some users may notice a slight brightness flicker. AMD FreeSync is not supported.</p> <p><b>i NOTE:</b> To turn on <b>MPRT</b>, the source refresh rate must be 120 Hz or higher.</p>
	<b>Smart HDR</b>	 <p>Press the joystick to select these functions.</p> <p><b>Desktop:</b> This is the default mode. This mode is more suitable for general usage of the monitor with a desktop computer.</p> <p><b>Movie HDR:</b> Use this mode during playback of HDR video content to expand the contrast ratio, brightness, and color palette. It matches the video quality with real-life visuals.</p> <p><b>Game HDR:</b> Use this mode when playing games that support HDR to expand the contrast ratio, brightness, and color palette. It makes the gaming experience more realistic as intended by game developers.</p> <p><b>Off </b>: Disables Smart HDR function.</p> <p><b>i NOTE:</b> HDR must be enabled on both the monitor and the computer to activate HDR display content.</p>
	<b>Reset Display</b>	Resets all display settings to the factory preset values.

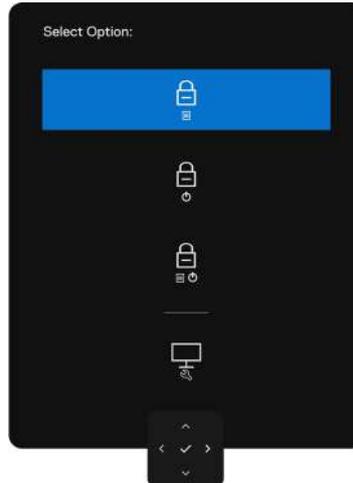
Icon	Menu and Submenus	Description
	<b>Menu</b>	<p>Adjusts the settings of the OSD, such as the languages of the OSD, the amount of time the menu remains on screen, and so on.</p> 
	<b>Language</b>	Sets the OSD display to one of eight languages. (English, Spanish, French, German, Brazilian Portuguese, Russian, Simplified Chinese, or Japanese)
	<b>Transparency</b>	Select to change the menu transparency by moving the joystick (min. 0/max. 100).
	<b>Timer</b>	Sets the length of time for the OSD to remain active after your last operation with the joystick. Move the joystick to adjust the slider in 1 second increments, from 5 to 60 seconds.
	<b>Reset Menu</b>	Resets all OSD settings under the menu to the factory preset values.
	<b>Personalize</b>	
	<b>Shortcut key 1</b>	Select from <b>Preset Modes</b> , <b>Brightness/Contrast</b> , <b>Input Source</b> , <b>Aspect Ratio</b> , <b>Smart HDR</b> or <b>Display Info</b> set as a shortcut key.
	<b>Shortcut key 2</b>	
	<b>Shortcut key 3</b>	
	<b>Shortcut key 4</b>	
	<b>Shortcut key 5</b>	
	<b>Power LED</b>	Allows you to set the state of the power light to save energy.
<b>Reset Personalization</b>	Resets all settings under the <b>Personalize</b> menu to the factory preset values.	

Icon	Menu and Submenus	Description
	<b>Others</b>	<p>Select this option to adjust the OSD settings such as the <b>DDC/CI</b>, <b>LCD Conditioning</b>, and so on.</p> 
	<b>DDC/CI</b>	<p><b>DDC/CI</b> (Display Data Channel/Command Interface) allows you to adjust the monitor settings using software on your computer. Enable this function for the best user experience and optimum performance of your monitor. You can disable this function by selecting <b>Off</b>.</p> 
	<b>LCD Conditioning</b>	<p>Helps reduce minor cases of image retention. Depending on the degree of image retention, the program may take some time to run. You can enable this feature by selecting <b>On</b>.</p> 
	<b>Reset Others</b>	<p>Resets all settings under the <b>Others</b> menu to the factory preset values.</p>
	<b>Factory Reset</b>	<p>Restores all preset values to the factory default settings.</p>

Icon	Menu and Submenus	Description
	<b>More Information</b>	<p>Use the menu to view the monitor's information or seek more monitor support.</p> 
	<b>Display Info</b>	<p>Select to display the current settings, firmware version, and service tag of your monitor.</p>  <p><b>NOTE:</b> The image that is shown above is for illustration only. The information may vary depending on the model and current settings.</p>
	<b>Dell Monitor Support</b>	<p>To access the general monitor support materials for your monitor, use your smartphone to scan the QR code.</p>

## Use the joystick to lock the buttons

1. Move and hold the joystick button up/down/left/right for about 4 seconds until a menu appears.



**Figure 25. Lock buttons menu**

2. Select one of the following options:

**Table 21. Lock buttons menu.**

Options	Description
<p>1</p>  <p><b>Menu button lock</b></p>	Use this option to lock the OSD menu function.
<p>2</p>  <p><b>Power button lock</b></p>	Use this option to lock the power button. This prevents the user to turn off the monitor using the power button.
<p>3</p>  <p><b>Menu and power button lock</b></p>	Use this option to lock the OSD menu and power button to turn off the monitor.
<p>4</p>  <p><b>Built-in Diagnostics</b></p>	Use this option to run the built-in diagnostics, see <a href="#">Built-in Diagnostics</a> .

## Use the joystick to unlock the buttons

Press the left directional navigation of the joystick for four seconds until a menu appears on the screen. The following table describes the options to unlock the front-panel control buttons.



**Figure 26. Unlock menu**

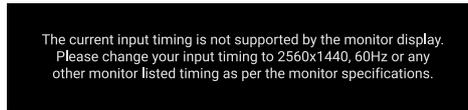
**Table 22. Unlock menu.**

Options	Description
1  <b>Menu button unlock</b>	Use this option to unlock the OSD menu function.
2  <b>Power button unlock</b>	Use this option to unlock the power button to turn off the monitor.
3  <b>Menu and power button unlock</b>	Use this option to unlock the OSD menu and the power button to turn off the monitor.

## OSD messages

### OSD warning messages

When the monitor does not support a particular resolution mode, you can see the following message:



**Figure 27. Does not support a particular resolution mode**

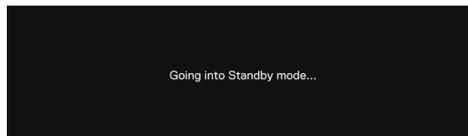
This means that the monitor cannot synchronize with the signal that it is receiving from the computer. See [Monitor specifications](#) for the horizontal and vertical frequency ranges supported by this monitor. The recommended mode is **2560 x 1440**.

You can see the following message before the DDC/CI function is disabled:



**Figure 28. DDC/CI warning message**

When the monitor enters the **Standby Mode**, the following message appears:



**Figure 29. Standby mode warning message**

Activate the computer and wake up the monitor to gain access to the OSD.

If you press any button other than the power button, the following message appears depending on the selected input:



**Figure 30. Warning message-wake up**

If the monitor connects with two ports, when the **Auto** Input Source is selected, it will turn to the next port with signal.



**Figure 31. Auto Select Input Source**

If you adjust the **Brightness** level above the default level over 75%, the following message appears:



**Figure 32. Warning message-Brightness level adjust**

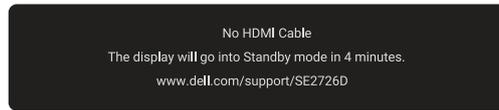
- When you select **Yes**, the power message is displayed only once.

- When you select **No**, the power warning message will appear again.
  - The power warning message appears again only when you perform a **Factory Reset** from the OSD menu.
- If either DisplayPort or HDMI input is selected and the corresponding cable is not connected, a floating dialog box as shown below appears.



**Figure 33. Warning message-No DP Cable**

or



**Figure 34. Warning message-No HDMI Cable**

See [Troubleshooting](#) for more information.

## Setting the maximum resolution

**i NOTE:** The steps may vary slightly depending on the version of Windows you have.

To set the maximum resolution for the monitor:

In Windows 10 and Windows 11:

1. Right-click the desktop and click **Display Settings**.
2. If you have more than one monitor connected, ensure that you select **SE2726D**.
3. Click the **Display Resolution** dropdown list and select **2560 x 1440**.
4. Click **Keep changes**.

If you do not see **2560 x 1440** as an option, you must update your graphics drivers to the latest version. Depending on your computer, complete one of the following procedures:

If you have a Dell desktop or laptop:

- Go to the [Dell Support Site](#), enter your service tag, and download the latest driver for your graphics card.

If you are using a non-Dell computer (laptop or desktop):

- Go to the support site for your computer and download the latest graphic drivers.
- Go to your graphics card website and download the latest graphic drivers.

# Troubleshooting

**⚠ WARNING:** Before you begin any of the procedures in this section, follow the [Safety instructions](#).

## Self-test

Your monitor provides a self-test feature that allows you to check whether your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

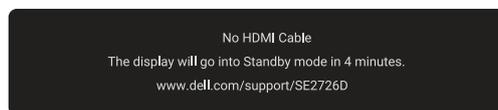
1. Turn off both your computer and the monitor.
2. Unplug the video cable from the back of the computer. To ensure proper self-test operation, remove all digital and the analog cables from the back of the computer.
3. Turn on the monitor.

The floating dialog box should appear on-screen (against a black background), if the monitor cannot sense a video signal and is working correctly. While in self-test mode, the power LED remains white. Also, depending upon the selected input, one of the dialogs that are shown below will continuously scroll through the screen.



**Figure 35. DP cable disconnected warning message**

or

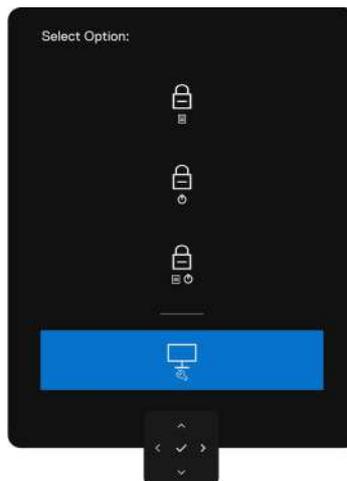


**Figure 36. HDMI cable disconnected warning message**

4. This dialog box also appears during normal operation if the video cable is disconnected or damaged.
5. Turn off your monitor and reconnect the video cable; then turn on both your computer and the monitor. If your monitor screen remains blank after you use the previous procedure, check your video controller and computer, because your monitor is functioning properly.

## Built-in diagnostics

Your monitor has a built-in diagnostic tool that helps you determine if any screen abnormality you experience is an inherent problem with your monitor, or with your computer and video card.



**Figure 37. Self-diagnostic**

To run the built-in diagnostics:

1. Ensure that the screen is clean (no dust particles on the surface of the screen).
2. Press the left directional navigation of the joystick for four seconds until a menu appears on the screen.
3. Using the joystick control, highlight the **Diagnostics**  option and press the joystick button to start the diagnostics. A gray screen is displayed.
4. Observe if the screen has any defects or abnormalities.
5. Switch the joystick once again until a red screen is displayed.
6. Observe if the screen has any defects or abnormalities.
7. Repeat steps 5 and 6 until the screen displays green, blue, black, and white colors. Note any abnormalities or defects.

The test is complete when a text screen is displayed. To exit, switch the joystick control again.

If you do not detect any screen abnormalities upon using the built-in diagnostic tool, the monitor is functioning properly. Check the video card and computer.

## Common problems

The following table contains general information about common monitor problems that you might encounter and the possible solutions:

**⚠ WARNING:** The monitor LCD panel duty cycle is designed for 18 hours a day, 7 days a week. Usage higher than the designed duty cycle may result in premature decrease in panel backlight luminance, which may not be covered under warranty.

**Table 23. Common problems**

Common symptoms	What you experience	Possible solutions
No video/power LED off	No picture	<ul style="list-style-type: none"> <li>Ensure that the video cable connecting the monitor and the computer is properly connected and secure.</li> <li>Verify that the power outlet is functioning properly using any other electrical equipment.</li> <li>Ensure that the power button is pressed fully.</li> <li>Ensure that the correct input source is selected in the <a href="#">Input Source</a> menu.</li> </ul>
No video/power LED on	No picture or no brightness	<ul style="list-style-type: none"> <li>Increase brightness and contrast controls through OSD.</li> <li>Perform monitor self-test feature check.</li> <li>Check for bent or broken pins in the video cable connector.</li> <li>Run the built-in diagnostics. For more information, see <a href="#">Self-Diagnostic</a>.</li> <li>Ensure that the correct input source is selected in the <a href="#">Input Source</a> menu.</li> </ul>
Missing pixels	LCD screen has spots	<ul style="list-style-type: none"> <li>Cycle power turn on and off.</li> <li>A pixel that is permanently off is a natural defect that can occur in LCD technology.</li> <li>For more information about Dell Monitor Quality and Pixel Policy, see Dell Support site at <a href="#">Dell Display Pixel Guidelines</a>.</li> </ul>
Stuck-on pixels	LCD screen has bright spots	<ul style="list-style-type: none"> <li>Cycle power turn on and off.</li> <li>A pixel that is permanently on is a natural defect that can occur in LCD technology.</li> <li>For more information about Dell Monitor Quality and Pixel Policy, see Dell Support site at <a href="#">Dell Display Pixel Guidelines</a>.</li> </ul>
Brightness problems	Picture too dim or too bright	<ul style="list-style-type: none"> <li>Reset the monitor to factory settings.</li> <li>Adjust brightness and contrast controls through OSD.</li> </ul>
Safety-related issues	Visible signs of smoke or sparks	<ul style="list-style-type: none"> <li>Do not perform any troubleshooting steps.</li> <li>Contact Dell immediately.</li> </ul>
Intermittent problems	Monitor malfunctions on and off	<ul style="list-style-type: none"> <li>Ensure that the video cable connecting the monitor to the computer is connected properly and is secure.</li> <li>Reset the monitor to factory settings.</li> <li>Perform monitor self-test feature check to determine if the intermittent problem occurs in self-test mode.</li> </ul>
Missing color	Picture missing color	<ul style="list-style-type: none"> <li>Perform monitor self-test.</li> <li>Ensure that the video cable connecting the monitor to the computer is connected properly and is secure.</li> <li>Check for bent or broken pins in the video cable connector.</li> </ul>
Wrong color	Picture color not good	<ul style="list-style-type: none"> <li>Try different Preset Modes in Color settings OSD.</li> <li>Adjust R/G/B value under Custom Color in Color menu OSD.</li> <li>Change the Input Color Format to RGB or YCbCr in the Color settings OSD.</li> <li>Run the built-in diagnostics.</li> </ul>
Image retention from a static image left on the monitor for a long period of time	A faint shadow from the static image that is displayed appears on the screen	<ul style="list-style-type: none"> <li>Set the screen to turn off after a few minutes of screen idle time. These can be adjusted in the Windows Power Options or Mac Energy Saver setting.</li> <li>Alternatively, use a dynamically changing screensaver.</li> </ul>

## Product-specific problems

**Table 24. Product-specific problems**

Specific symptoms	What you experience	Possible solutions
The screen image is too small	Image is centered on the screen, but does not fill the entire viewing area	<ul style="list-style-type: none"> <li>• Check the <b>Aspect Ratio</b> setting in the Display menu OSD.</li> <li>• Reset the display to factory settings.</li> </ul>
Cannot adjust the monitor with the joystick control on the rear of the monitor	OSD does not appear on the screen	<ul style="list-style-type: none"> <li>• Turn off the monitor, unplug the monitor power cable, plug it back in, and then turn on the monitor.</li> <li>• Check whether the OSD menu is locked. If yes, move and hold the joystick forward/back/left/right for 4 seconds to unlock it.</li> </ul>
No input signal when user controls are pressed	No picture, the LED light is white	<ul style="list-style-type: none"> <li>• Check the signal source. Ensure that the computer is not in power-saving mode by moving the mouse or pressing any key on the keyboard.</li> <li>• Check whether the signal cable is plugged in properly. Connect the signal cable again if necessary.</li> <li>• Reset the computer or video player.</li> </ul>
The picture does not fill the entire screen	The picture cannot fill the height or width of the screen	<ul style="list-style-type: none"> <li>• Due to different video formats (aspect ratio) of DVDs, the monitor may display in full screen.</li> <li>• Run the built-in diagnostics.</li> </ul>
No image when using DP connection to the PC	Black screen	<ul style="list-style-type: none"> <li>• Verify which DP standard (DP 1.1a or DP 1.4) your graphics card is certified to. Download and install the latest graphics card driver.</li> <li>• Some DP 1.1a graphics cards cannot support DP 1.4 monitors.</li> </ul>

## **Regulatory information**

### **FCC notices (U.S. only) and other regulatory information**

For FCC notices and other regulatory information, see the regulatory compliance website at [Dell Regulatory Compliance Home Page](#).

### **EU product database for energy label and product information sheet**

For more information about the energy labeling regulations, see the [European Product Registry for Energy Labeling](#).

# Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see [Contact Support at Dell Support Site](#).

**i NOTE:** Availability varies by country and product, and some services may not be available in your country.

**i NOTE:** If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.

# Revision History

The following table provides the revision history of this document:

**Table 25. Revision history**

<b>Revision</b>	<b>Date</b>	<b>Description</b>
A00	January 2026	Original publish date